



# Modernization and harmonization of Toursim study programs in Serbia 544543-TEMPUS-1-2013-1-1-RS-TEMPUS-JPCR

Work package 6 Activity 6.4.

Implementation of corrective measures

## Report on Implemented Corrective Measures

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### Project task:

### Activity 6.4. Implementation of corrective measures Report on Implemented Corrective Measures

#### Project task description:

Design of a report on implemented corrective measures within TEMPUS project No. 544543-TEMPUS-1-2013-1-RS-TEMPUS-JPCR in line with the reccomendations given in the Report on conducted monitoring visit, and on the basis of the Intermediate Report on project implementation and conducted monitoring visit.

#### Description of the outcome:

This Report is a result of joint effort of a project team consisted of representatives of Business and Technical College of Vocational Studies in Uzice (hereinafter BTC), with coverage of corrective measures implemented at University of Kragujevac, Faculty for Hotel Management and Tourism in Vrnjacka Banja (hereinafter UNIKG) and High Business School of Vocational Studies in Leskovac (hereinafter HBSL).



#### INTRODUCTION

On the basis of the EACEA's assessment of Intermediate Report on implementation of the project of 21 December 2015, Managerial Board of the *MHTSPS* TEMPUS project ordered contact persons from higher education institutions partners on the project from Serbia to undertake necesarry corrective measures, in coordination with Management of their institutions. All three higher education institutions have conducted a detailed analysis of its' acts. Adequate corrective measures have been identified and implemented.

#### CONDUCTED CORRECTIVE MEASURES

All three higher education institutions (BTC, UNIKG and HBSL) have identified corrective measures separately. These corrective measures were implemented after the monitoring visit of Tempus Office representatives and submission of Intermediate Report to EACEA. BTS Užice conducted the following corrective measures:

- 1. Project web site has been improved and updated http://mhtsps.vpts.edu.rs/
- 1.1. HBSL's web page related to the MHTSPS project activities have also been updated <a href="http://vpsle.edu.rs/tempus mhtsps">http://vpsle.edu.rs/tempus mhtsps</a> english-version.

From now on, the most relevant information related to actual activities within the project are published at the BTC's Facebook page in order to promote the project and disseminate the project results.

- 2. MHTSPS TEMPUS project Web portal has been designed, developed and registered <a href="http://vpts.edu.rs/mhtsps-portal/">http://vpts.edu.rs/mhtsps-portal/</a>. Web portal should provide sustainability of the project, but also connection of higher education institutions with tourism stakeholders and improvement of general informing the public about all important issues related to tourism of Serbia regulations in Tourism (legislation, rulebooks, ordinances, strategies), Tourism education in Serbia (secondary education, higher education, Tourism Faculties and related disciplines), training courses for tourism employees (offer of developed training courses for tourism employees), current trends in tourism, etc.
- 3. Practical placement undergraduate vocational studies curricula have been re-defined and improved in compliance with the stakeholders' requirements:
  - 3.1. BTC's Practical placement undergraduate vocational studies curriculum
  - first year of study http://www.vpts.edu.rs/smerovi/turizam/program 1.html
  - second year of study http://www.vpts.edu.rs/smerovi/turizam/program 2.html
  - third year of study http://www.vpts.edu.rs/smerovi/turizam/program 3.html
  - 3.1. HBSL's Practical placement undergraduate vocational studies curriculum
- a) Curricula of developed study programs can be found at the following links: <a href="http://vpsle.edu.rs/wp-content/uploads/2015/10/Management-of-Food-Technology-and-Gastronomy.pdf">http://vpsle.edu.rs/wp-content/uploads/2015/10/Management-of-Food-Technology-and-Gastronomy.pdf</a> and <a href="http://vpsle.edu.rs/wp-content/uploads/2015/10/Tourism-and-hospitality.pdf">http://vpsle.edu.rs/wp-content/uploads/2015/10/Tourism-and-hospitality.pdf</a>
- b) Practical placement (Professional practice) course description, for all three years of study, can be found at:
  - <a href="http://vpsle.edu.rs/th-subjects/">http://vpsle.edu.rs/th-subjects/</a> (Tourism and Catering Industry)
  - http://vpsle.edu.rs/mftg-subjects/ (Management of Food Technology and Gastronomy)
- 4. Each academic partner institution from Serbia have also amended its Financial Sustainability Plan:

- 4.1. Financial Sustainability Plan of the BTC http://mhtsps.vpts.edu.rs/documents/090515/8.5/BTC's%20Financial%20Sustainability%20Plan%20(Revised%20Edition).pdf

  4.2. Financial Sustainability Plan of the HBSL -
- 4.2. Financial Sustainability Plan of the HBSL <a href="http://mhtsps.vpts.edu.rs/documents/090515/8.5/Financial%20Sustainability%20Plan%20-%20HBSL%20(Revised%20edition).pdf">http://mhtsps.vpts.edu.rs/documents/090515/8.5/Financial%20Sustainability%20Plan%20-%20HBSL%20(Revised%20edition).pdf</a>
- 4.3. Financial Sustainability Plan of the UNIKG http://mhtsps.vpts.edu.rs/documents/090515/8.5/DEV%208.5%20-%20UNIKG's%20Financial%20Sustainability%20Plan%20(Revised%20edition).pdf

Steering Committee of the *MHTSPS* TEMPUS project has been informed about conducted corrective measures. The Steering Committee approved these measures. Enclosure: Decision on adoption of corrective measures - <a href="http://mhtsps.vpts.edu.rs/documents/090515/6.4/Decision%20on%20adoption%20of%20the%20Report%20on%20implemented%20corrective%20measures%2025.04.2016.pdf">http://mhtsps.vpts.edu.rs/documents/090515/6.4/Decision%20on%20adoption%20of%20the%20Report%20on%20implemented%20corrective%20measures%2025.04.2016.pdf</a>