



TEMPUS PROJECT: Modernization and Harmonization of Tourism Study Programs in Serbia

544543-TEMPUS-1-2013-1-RS-TEMPUS-JPCR

[Activity: DEV 5.2 - Participation of stakeholders in educational process]

Report

ON LECTURES OF PROF. MICHAEL KONIORDOS TO STUDENTS OF THE BUSINESS AND TECHNICAL COLLEGE OF APPLIED SCIENCES IN UZICE

Report done by:

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Uzice, 2016

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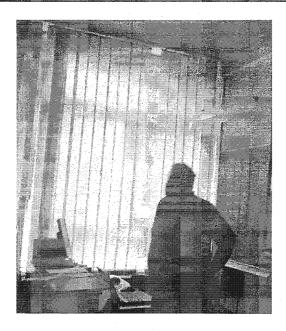


Within the implementation of the TEMPUS project No. 544543-TEMPUS-1-2013-1-RS-TEMPUS-JPCR entitled "Modernization and Harmonization of Tourism Study Programs in Serbia - MHTSPS", professor Michael Koniordos, PhD, held lectures to students of the Business and Technical College of Applied Sciences in Uzice. Main topics of the lectures were complexity of the concept of tourism and multicultural management. Lectures were held on May 4th and 5th, 2016, in line with the following schedule:

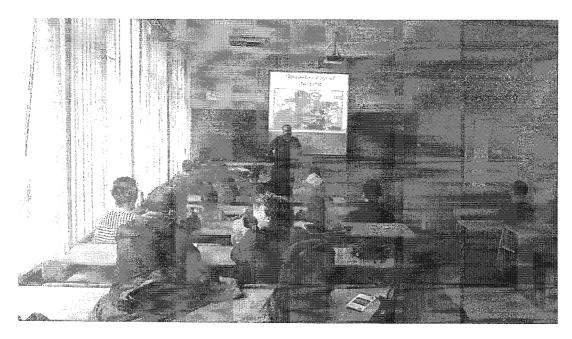
THEME	DATE	TIME	ROOM
LECTURE 1: How composite is the Concept of Tourism? Recognizing Cultural Diferences and Taking Leadership Decisions in a Multi-Cultural Environment	Wednesday, May 4 th , 2016	14:00 CET	Amphitheatre 317
LECTURE 2: Practice as a Facilitator for Consumer Value Co-Creation in the Higher Education Sector	Thursday, May 5 th , 2016	12:00 CET	Amphitheatre 317

At the begining of the first day lecture, Nenad Milutinović, MSc, a member of the BTC's project team, welcomed all the participants and introduced prof. Michael Koniordos, PhD. During his speach, he emphasized that prof. Koniordos is full professor of the Technological Education Institute of Piraeus, Athens, and prominent expert in the field of management and tourism in Greece, that he teaches subjects such as Macroeconomics, Microeconomics, Toursim Economy and Intercultural Management and that he is an author of a number of scientific papers in the field of economy, management and tourism. He also accentuated that prof. Koniordos worked as consultant in Ministry of Education, Ministry of Foreign Affairs and Ministry of Labour of the Republic of Greece.





In his first lecture, prof. Koniordos introduced the audience with the complexity of the concept of tourism, as well as with the importance of recognizing the cultural differences in various business situations. Participants were asked to answer questions within a variety of quizzes, such as: How culturally aware are you? Intercultural negotiations? and others. Answering these questions, listeners learned a lot about Asian, Arab and other cultures and business manners. After that, prof. Koniordos talked about the dimensions of culture, while the comparison of different cultures through appropriate graphs was also presented. Beside this, lecturer introduced the students, in a very interesting and humorous way, with the process of information transmitting and receiving and with new tendencies in teaching and learning (gamification).





On the second day, prof. Koniordos, in a very concise way, explained to participants the terms such as service, practice, value and creation of value, as well as conceptual framework of practice as a facilitator for consumer value cocreation in the higher education sector.



The aim of these lectures was to help both, students and professors of the Business and Technical College of Applied Sciences, to improve their knowledge of the concepts of tourism and intercultural management, to present the methodology of teaching delivery at EU higer education institutions, to introduce them with new tendencies in teaching process implementation and to get familiar with EU standards in the higher education field.

Aforementioned lectures were attended, primarily, by students of the Tourism and Management study programs, but also by other interested students and professors of Business and Technical College of Applied Sciences in Uzice (Annex 1: Attendance list).

Total number of attendees on two lectures was 58, out of which 32 female and 26 male participants.



Appendix 1: Attendance list







Prof. Michael Koniordos, PhD Lecture 1: How Composite is the Concept of Tourism?

List of attendees

4th May, 2016 14:00 CET, Amphitheatre 317 Business and Technical College of Applied Studies, Uzice

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Prof. Michael Koniordos, PhD Lecture 2: Practice as a Facilitator for Consumer Value Co-Creation in the Higher Education Sector

List of attendees

5th May, 2016 12:00 CET. Amphitheatre 317 Business and Technical College of Applied Studies, Uzice

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Appendix 2: Power Point Presentations

Links:

- 1. How composite is the Concept of Tourism?
- 2. <u>Recognizing Cultural Diferences and Taking Leadership Decisions in a Multi-Cultural Environment</u>
- 3. Alternative Ways of Studying
- 4. <u>Practice as a Facilitator for Consumer Value Co-Creation in the Higher Education Sector</u>