



TEMPUS PROJECT

Modernization and Harmonization of Tourism Study Programs in Serbia 544543-TEMPUS-1-2013-1-RS-TEMPUS-JPCR

[Activity: DEV 3.4 - Subject related training]

[Activity: MNGT 9.2 - Regular meetings of Steering Committee]

REPORT ON WORK VISIT TO
FACULTY OF FOOD SCIENCE AND TECHNOLOGY
UNIVERSITY OF AGRICULTURAL SCIENCES AND
VETERINARY MEDICINE OF CLUJ-NAPOCA, ROMANIA
CLUJ-NAPOCA, 24TH -30TH APRIL 2016

Report done by:

(Nenad Milutinovic, MSc



Visit to Faculty of Food Science and Technology University of Agricultural Sciences and Veterinary Medicine of Cluj – Napoca, Romania organized within the Tempus project No. 544543-TEMPUS-1-2013-1-RS-TEMPUS-JPCR entitled "Modernization and Harmonization of Tourism Study Programs in Serbia" - took place from 24th to 30th of April, 2016, and comprised two activities: activity DEV 3.4 - *Subject related training* and activity MNGT 9.2 - *Regular meetings of Steering Committee*. Therefore, a total of 21 academic and non-academic partner institutions' representatives and staff members travelled to Athens (see Appendix 1).

The following Agenda was proposed:

	Day 1 — Sunday 24 th April 2016		
DATE/ Time	Topic	Venue	RESPONSI BLE
24.04	Arrival of colleagues at Cluj-Napoca	Cluj-Napoca	
win	Dinner (depending on arrival time)	Cluj-Napoca	

	Day 2 – Monday 25 th April 2016		THE STATE OF THE S
Time	Topic	Venue	RESPONSIBLE
09:30	Welcome, Quality Assurance and Quality Control in HE System case study USAMV CN – Sevastita Muste, <i>Ramona SUHARSOCHI</i>	USAMV CN	S Muste R Suharoschi
11.00	"Analysis of the ongoing implementation of the MHTSPS TEMPUS Project" – Professor Milutin R. Djuricic, PhD - MHTSPS Project Coordinator	USAMV CN	Milutin R. Djuricic
13:00	Lunch Break	URSUS/BERAR	
15:00	City view – Art Museum, Theater, Plylarmonica Transylvania – city in place	USAMV CN	L Stan/ S Oros
17:00	Day 2 – discussion and closing remark – Ramona Suharsochi	USAMV CN	R Suharoschi

	Day 3 – Tuesday 26st April 2016	744 1	· Carrier The
Time	Topic		RESPONSIBLE
09:30	Field trip – Institute of Life Sciences - Dan Vodnar	USAMV Cluj	D Vodnar
12:30	Lunch Break		
	Field trip – Laura Stan (food pilot plants of Faculty of Food Science and Technology (beer, wine production; yogurt; meat production plant; bakery production plant) – integrative learning: practical activity/	Faculty of Food Science and	
	internship/ short-training courses/)	Technology pilot plant	
en and	Workshop – integrative teaching / learning methods to address academic excelence and competitiveness – new horizont Laura Stan/Diana Dumitras	Institute of Life Sciences	D. Dumitras/L. Stan
17:30	Day 3 – discussion and closing remark – Ramona Suharoschi	Clui	R Suharoschi

	Day 4 – Wednesday 27 nd April 2016		(100 A)
Time	Topic	Venue	RESPONSIBLE
609:30	Tourism in practice – Sighisoara – the most beautiful and best- preserved medieval towns in Europe		mhtsps
12:00	Lunch Break		
14:00	Tourism in practice – Dracula Castle (field trip)		mhtsps





	Day 5 – Thursday 28 rd April 2016		
Time	Topic	Venue	RESPONSIBLE
10:00	Tourism in practice – Bucharest – field trip	Bucharest	mhtsps
13:00	Lunch Break		интерр
14:30	City view – Bucharest	Bucharest	mhtsps

	Day 6 – Friday 29 th April 2016		3.70 3.70 3.70 3.70 3.70 3.70 3.70 3.70
Time	Topic	Venue	RESPONSIBLE
9:30	Tourism in practice – Timisoara – field trip	Timisoara	mhtsps
12:00	Lunch Break		
17:30	City view – Timisoara	Timisoara	mhtsps

30.04	DEPARTURE – Timisoara		mhtsps
Time	Topic	Venue	RESPONSIBLE
Tr:	Day 7 – Saturday 30 th April 2016		
	Day 7 Saturday 20th A-13 2016		

As the Agenda shows, the visit was divided in three parts:

- 1. Steering Committee Meeting,
- 2. Training course for teachers and teaching associates from Serbian partner HEIs, and
- 3. Tourism in practice.

1. STEERING COMMITTEE MEETING

The meeting of the Consortium of the TEMPUS project entitled: "Modernization and harmonization of Tourism study programs in Serbia", has been held in Cluj / Napoca, Romania at the Science and Technology University of Agricultural Sciences and Veterinary Medicine of Cluj – Napoca (USAMV).

FIRST DAY - Monday 25th April 2016

The session started at 09:30 local time.

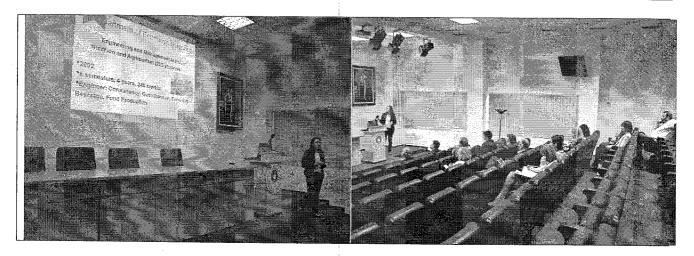
The session was attended by: Milutin Đuričić, Miloš Jovanović, Nenad Milutinović, Ljiljana Trumbulović, Marija Mandarić, Vesna Milovanovic, Dragan Stojanović, Valentina Stanković, Dijana Ilić, Tina Stojanović, Mirjana Krdžić, Gordana Ristović, Dragica Samardžić, Milan Antonijevic, Michalis Koniordos.

Ramona Suharoschi, PhD, USAMV's contact person greeted the meeting attendees and wished them a successful work and pleasant stay in Cluj / Napoca and briefly introduced audience with the host institution, and emphasized the importance of the International Activities of USAMV of Cluj - Napoca, including international cooperation, TEMPUS and other projects. (Link of R. Suharoschi presentation)



MODERNIZATION AND HARMONIZATION OF TOURISM TOURS IN SERBIA

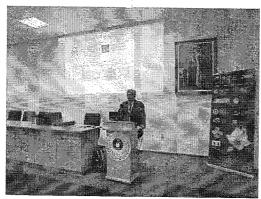




After that, Sevastita Muste, PhD and Ramona SUHARSOCHI made a presentation of Quality Assurance and Quality Control in HE System case study USAMV CN. (Link of R. Suharoschi presentation).

Julia Cristina Muresan, PhD, representative of Department of Economic Siences introduced the attenders of Tourism Study Programs at USAMV (BSc and MSc programs). (Link of J. Muresan presentation).

Milutin Djuricic, PhD, Coordinator of the MHTSPS project, thanked for the welcome statement on behalf of the participants, and greeted participants himself. He discussed activities implemented since the previosly Steering Committee meeting. He briefly introduced meeting participants about activities implemented during this period. Project Coordinator also talked about critical project outcomes - number of published textbooks, number of conducted training courses for tourism employees, training courses for academic staff, lectures given by externals (participation of stakeholders in education process) and number of signed agreements between Serbian academic partner institutions and tourism business systems in domain of work based learning and industrial placement experience. (Link of "Analysis of the ongoing implementation of the MHTSPS TEMPUS Project" – Professor Milutin R. Djuricic, PhD - MHTSPS Project Coordinator)



Milutin Đuričić, PhD



The members of Steering Committee are thoroughly familiar with all work package s implementation within MHTSPS TEMPUS project. They agreed that the implementation runs according to the plan.

At the end of the first day, the members of Sterring Committee discussed about the Report on implemented corrective measures with the TEMPUS project entitled "Modernization and harmonization of Tourism Study Programs in Serbia" (Work package 6, Activity 6.4) and adopted it. Also, they made a Decision on adoption of amendment to the Project Quality Management Plan for MHTSPS TEMPUS project i.e. the second of the Project Quality Management Plan of the TEMPUS project number 544543-TEMPUS-1-2013-1-RS-TEMPUS-JPCR, (Work package 6, Activity 6.1) has been adopted. This changes is a result of the Nada Nedović's resigned of the Steering Committee member duty and the change are as follows:

At page 12, point 7.3. - instead of Nada Nedović, the name of Ivana Ćirović will stand.

The session ended at 14:00 local time.

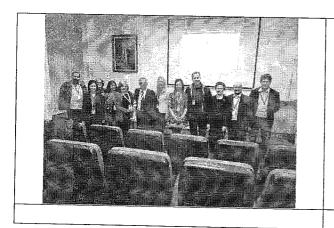
2. TRAINING COURSE FIELD TRIP

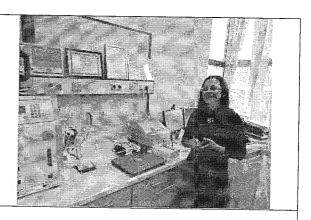
SECOND DAY - Tuesday, 26th April 2016

During the second day it was organized Field trip to the Institute of Life Sciences, the host was Dan Vodnar.

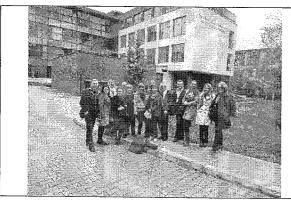
The Institute visited by: Milutin Đuričić, Miloš Jovanović, Nenad Milutinović, Ljiljana Trumbulović, Marija Mandarić, Vesna Milovanovic, Dragan Stojanović, Valentina Stanković, Dijana Ilić, Tina Stojanović, Mirjana Krdžić, Gordana Ristović, Dragica Samardžić, Milan Antonijevic, Michalis Koniordos.

Training course for Serbian academic partners' staff has also been held at the premises of USAMV of CLUJ - Napoca. It was constituted from the lectures of integrative learning: practical activity/ internship/ short - training as well as practical examples of education process implementation in practice. On that field trip Laura Stan introduced guests about food pilot plants of Faculty of Food Science and Technology (beer, wine production; yogurt; meat production plant; bakery production plant).











Food pilot plants of Faculty of Food Science and Technology

During the second part of the visiting, at the Institute of Life Sciences, Laura Stan, PhD, Department of Economy Department and Diana Dumitras, PhD, Department of Food Department organized workshop – integrative teaching / learning methods to address academic excelence and competitiveness – new horizont. (Link of presentation)



Presentation of Laura Stan



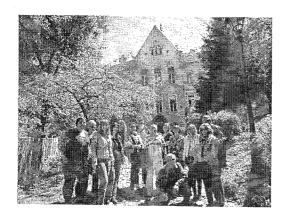


Meeting participants

3. TOURISM IN PRACTICE

During the work visit to USAMV the patricipants visited:

1. Sighisoara – the most beautiful and best-preserved medieval towns in Europe and other numerous cultural and historical sights.











- 2. Dracula Castle
- 3. Bucharest
- 4. Timisoara and many other vera interesting places in Romania.

Technical secretary

Nenad Milutinovic, M.Sc.

Project Coordinator

Prof, Milutin Djuricic, PhD







Co-funded by the Tempus Programme of the European Union

Milutin Djuricic Project Coordinator Uzice, April 2016

REVIEW OF IMPLEMENTATION OF PLANNED ACTIVITIES TEMPUS PROJECT MHTSPS No 544543 in the period from 01.12.2013. to 20.04.2016.

Activity	Activities (as indicated in the LFM)	Start date	Delivery date	Indicator	Quality records	Responsible for the implementation of the activity	Remark
	Situation analysis of current study programs in Serbia	01.12. 2013	31.01. 2014	analysis of current Tourism study programs in Serbia	The decision on adoption of the Report on analysis of existing curricula at colleges and universities	1.M. Jovanović 2.M. Mandarić 3.T. Gajić 4.D.Stojanović	Report completed, signed and adopted by Project Steering Committee on 31/01/2014
1.2	Market analysis of present needs for qualified workers	1.12, 2013.	31.01, 2014.	analysis of present needs for qualified workers in	The decision on adoption of the Report on the necessary knowledge in the tourism industry	1.N. Krdžić 2.M.Rađen 3.D. Samardžić	Report completed, signed and sent by e-mail to the members of the Steering Committee for adoption

1.3	Harmonization with existing EU benchmark standards	01.02. 2014.	31,03,2014	Report on comparative analysis of current Tourism study programs in Serbia and EU	The decision on adoption of the Report on the need for harmonization of higher education in the EU	1.M.Jovanović 2.M. Mandarić 3.T. Gajić 4.D.Stojanović 5.M. Antonijević 6. M. Koniordos 7.R. Suharoschi	Activity implemented
2.1	Creation of methodology (quality procedures) for the development of more flexible study programs	01.02, 2014.	31.03. 2014.	Defined Methodology (quality procedure) for the development of more flexible study programs	The decision on adoption of the Methodology by the Steering Committee	1.M.Đuričić 2. M.Antonijević	Activity implemented
2.2	Tuning outcomes and competencies of existing programs in line with current market needs	01.03. 2014.	30.04. 2014.	Report of the Working Groups	The decision to adopt the report on the necessary knowledge and competence of personnel in tourism Serbia	1. M.Jovanović 2. M. Mandarić 3. D. Stojanović	Activity implemented
2.3	Medernization and harmonization of existing undergraduale curricula	01.05.2014	30.09.2014	Report of the Working Groups	Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarić D.Stojanović	Activity implemented
2.4	Development of new postgraduate curricula	01.05.2014	30.09.2014	Report of the Working Groups	Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarić D.Stojanović	Activity implemented
2.5.	Development of teaching material	01.10.2014	30.06.2016	Report of the Working Groups	Adopted Reports by Steering Committee	M. Đuričić M. Jovanović M. Mandarić D. Stojanović	Activity in progress, Runs as planned.
2.6.	Student recruitment and enrolment kampaign	01.12.2014	31.08.2015	Report of the Working Groups	Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarić D.Stojanović	Activity implemented
2.7	Evaluation of	01.10.2016	30.11.2016	Report of the Working	Adopted Reports by	M. Đuričić	Activity in progress. Runs as planned.

	modernized and develioped programs and program appraisal based on evaluation outcomes		т 1	Croups	Steering Committee	M.Joyanović M.Mandarić D.Stojanović	
3.1.	Language skills	01.12,2014	30.08.2016	Report of the Working Groups	Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarić D.Stojanović	Activity in progress. Runs as planned.
3.2	ICT skills	01.12,2014	30.08.2016	Report of the Working Groups	Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarić D.Stojanović	Activity in progress. Runs as planned.
3.3	Pedagogical skills	01.12.2014	30.08.2016	Report of the Working Groups	Adopted Reports by Steering Committee	M. Đuričić M. Jovanović M. Mandarić D. Stojanović	Activity in progress. Runs as planned.
3.4	Subject related training	01.01.2015	30.08.2015		Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarič D.Stojanović	Activity in progress, Runs as planned,
3.5	Purchasing of equipment for improving infrastructure to support innovation in teaching practice (ICT and laboratory equipment).	01.01.2015	31.03.2015		Adopted Reports by Steering Committee	S Petrovic S Aksentijevic D Milašinović B Gužvić D Kotlo	Activity implemented
4.1	Design of continuous tourism courses	01.12.2014	31.01.2015		Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarič D.Stojanović	Activity implemented.
1.2	Preparation of materials for the courses	01.01.2015	30.02.2015		Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarić D.Stojanović	Activity implemented

4.3	Enrolment of tourism employees	01.02.2015	30.04.2015		Adopted Reports by Steering Committee	M. Đuričić M. Jovanović M. Mandarić D. Stojanović M. Rađen D. Samardzić Ž. Nestorović	Activity implemented
4.4	Organization of the courses	01.05.2015	30.11.2015		Adopted Reports by Steering Committee	M. Đuričić M. Jovanović M. Mandarić D. Stojanović M. Rađen D. Samardžić Ž. Nestorović	Activity in progress. Runs as planned.
5.1	Establishment of stakeholder and professional cooperation networks	01.02.2014.	30.11. 2016.	Number of concluded Agreements on cooperation between HEIs and stakeholders	Adopted Report on number of concluded Agreements on cooperation by HEIs and at the Project level	I.M.Jovanović 2.M. Mandarić 3.D.Stojanović 4.N. Krdžić 5.M.Raden 6.D. Samardžić 7.Ž. Nestorović	Activity in progress. Runs as planned.
5.3	Development of bilateral agreements in domain of work based learning and business and industrial placement experience	01.02, 2014,	30.11.2016.	Signed inter-institutional agreements	Record on number of concluded agreements by partners and at the Project level	1.M. Jovanović 2.M. Mandarić 3.D. Stojanović	Activity in progress. Runs as planned.
5.1	Defining procedures for project quality control (QC)	01.01.2014	28.02. 2014	Designed procedures for project QC	Approved project quality procedure	M.Đuričić M.Antonijević	Activity implemented. Project Quality Plan adopted at the session of the Steering Committee held on 31/01/2014

6.2	Regular internal progress reports / providing overview of the achieved results	01.12.2013.	30.11.2016.	Designed Reports at partner institution and Project level	Adopted Reports by Steering Committee	M. Duričić and Contact persons from the partner institutions	Activity in progress. Runs as planned.
6.3.	Monitoring visits by externally appointed peer review and representatives of TEMPUS office	01.09.20140 1.04.291501. 09.2015	30.09.201430, 04.201530.09, 2015		Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarić D.Stojanović	Activity implemented
6.4.	Implementation of corrective measures	01.052014	30.11.2016		Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Manđarić D.Stojanović	Activity in progress. Runs as planned.
7.1	Development and maintenance of project web site and web portal	01.12.2013.	30.11.2016.	Registered web site and web portal	Corresponding Quality records on web site and web portal	B.Stevanović	Activity implemented
7.2	Marketing activities	01.05. 2015.	30.11 ,2016		Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarić D.Stojanović	Activity in progress. Runs as planned,
7.3	Project conference	2015. And	And 30.10. 2015. And	Conducted Conferences related to dissemination of the Project	Adopted Report on conducted Conferences	M. Jovanović M.Đuričić N.Milutinović	First end Second International Conference successfully organized. Program and Organizational Board of the 3st International Conference formed. Form of Paper (instructions for authors)
3.1	Accreditation of modernized and developed programmes	01, 12, 2014	31. 05. 2015	Accreditation of programmes	Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarić D.Stojanović	Activity implemented

8.2	Implement employer/professional body/student support committees to help sustain student recruitment	01.01, 2015,	30.11. 2016.		Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarić D.Stojanović	Activity in progress. Runs as planned.
8.3	Raising community awareness about importance of tourism and tourism education	01.12.2013.	30.11.2016	Number of conducted sessions with stakeholders, number of media appearances	Quality records on conducted sessions and media appearances	1.M.Jovanović 2.M. Mandarić 3.D.Stojanović 4.M. Krdžić 6.M.Rađen 7.D. Samardžić 8.Ž. Nestorović	Activity in progress, Runs as planned.
8.4	Degree recognition between RS higher education partner institutions	01. 05, 2015	31. 07. 2015		Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarić D.Stojanović	Activity in progress. Runs as planned.
8.5	Development of institutional financial sustainability plan	01.09.2014	28.11.2014.	Designed of institutional financial sustainability plan	Adopted Reports by Steering Committee	M.Đuričić M.Jovanović M.Mandarić D.Stojanović	Activity implemented
9.1	Kick-off meeting	01.12. 2013,	31.12. 2014.	Meeting was held	Adoption of Minutes from the Kick-of meeting	1.Lj.Díković 2. M.Đuričić	Meeting held. Minutes and Decisions available.
9.2	Regular meetings of Steering Committee	And 01.11.2015	31.11. 2014. And 31.11. 2015 and 31.11. 2016.	Meeting was held	Adoption of Minutes from the meeting	M. Đuričić	Activity in progress. Runs as planned. Communication via e-mail operates successfully.
9.3	Organization and coordination of project activities	01.12. 2013.	30,11, 2016.	Is Project implemented according to the adopted plan?	Adopted reports on the implementation of the Project	M.Đuričić	Activity in progress. Runs as planned.

9.4	Project administration management	01 12 2013	30.11. 2016.	Adopted reports on the implementation of the Project	N.Milutinović	Activity in progress. Runs as planned.
9.5	Design of manual for financial project management	01.02_2014	31.03. 2014.	Adopted Handbook at Kick off Meeting	1.B.Đuričić 2.M.Đuričić	Manual for financial project management designed and adopted at the session of the Steering Committee held on 31/01/2014





European Commission TEMPUS



Of the attendees of the Steering Committee Meeting in Cluj-Napoca, Romania

April 25th, 2016; 09:30 AM University of Agricultural Sciences and Veterinary Medicine, Faculty of Food Science and Technology

No.	Name and Surname	Institution	Signature
-:	Milutin Djuricic	Business and Technical College of Applied Sciences, Uzice	Mymm
2.	Milos Jovanovic	Business and Technical College of Applied Sciences, Uzice	M. Jedienosbat
3.	Ljiljana Trumbulovic	Business and Technical College of Applied Sciences, Uzice	Je-Styrishish
4.	Nenad Milutinovic	Business and Technical College of Applied Sciences, Uzice	Muyanoluth
5.	Dragan Stojanovic	High Business School of Professional Studies, Leskovac	X
6.	Valentina Stankovic	High Business School of Professional Studies, Leskovac	V. Stowlewyn
7.	Marija Mandaric	University of Kragujevac, Faculty for Hotel Management and Tourism	Maryo Maugant
∞:	Vesna Milovanovic	University of Kragujevac, Faculty for Hotel Management and Tourism	Vera Whowald
9.	Dijana Ilic	Tourism Organization of Leskovac	Made
10.	10. Tina Stojanovic	Tourism Organization of Leskovac	Tha Mound

11.	11. Mirjana Krdzic	Regional Chamber of Commerce, Uzice	Myraces Frank
12.	Gordana Ristovic	Regional Chamber of Commerce, Uzice	Tiren Lacaber
13.	Dragica Samardzic	Chamber of Commerce of Vojvodina	D. Brings
14.	Milan Antonijevic	University of Greenwich, London	Showy th
15.	15. Michael Koniordos	Technological Education Institute of Piraeus, Athens	Mon gets
16.	Ramona Sucharoschi	University of Agricultural Sciences and Veterinary Medicine	
17.	17. Diana Dumitros	University of Agricultural Sciences and Veterinary Medicine	A A A
18.	India Muresam	USAIDY Chiny	John John Williams Commission of the Commission
19.	Cana 7 Owt	USAMV Chij- Najvoca	Onus Ouit
20.			
21.			





REGISTRATION LIST

Of the attendees of the Steering Committee Meeting in Cluj-Napoca, Romania

University of Agricultural Sciences and Veterinary Medicine, Faculty of Food Science and Technology April, 26,,2016; 09:30 AM

Z	Name and Surname	Institution	Signature
_	Milutin Djuricic	Business and Technical College of Applied Sciences, Uzice	Ulfrum
Fare	Milos Jovanovic	Business and Technical College of Applied Sciences, Uzice	M. pryanobiek
	Ljiljana Trumbulovic	Business and Technical College of Applied Sciences, Uzice	Me, Sipans met
55 21 1	Nenad Milutinovic	Business and Technical College of Applied Sciences, Uzice	Mugratus last.
	Dragan Stojanovic	High Business School of Professional Studies, Leskovac	
	Valentina Stankovic	High Business School of Professional Studies, Leskovac	V. Stem loovin
	Marija Mandaric	University of Kragujevac, Faculty for Hotel Management and Tourism	May Mayon
	Vesna Milovanovic	University of Kragujevac, Faculty for Hotel Management and Tourism	Veyes Wileyaupus
	Dijana Ilic	Tourism Organization of Leskovac	Mud
	10. Tina Stojanovic	Tourism Organization of Leskovac	The House

Suggeres Than E	Topera Tuesta	D. S. L. C.	Arty Bu	My of the same	2			Oewia (My)		
Regional Chamber of Commerce, Uzice	Regional Chamber of Commerce, Uzice	Chamber of Commerce of Vojvodina	University of Greenwich, London	Technological Education Institute of Piraeus, Athens	University of Agricultural Sciences and Veterinary Medicine	University of Agricultural Sciences and Veterinary Medicine	USAMV cluy	USAMV Cley-Napola		
11. Mirjana Krdzic	Gordana Ristovic	Dragica Samardzic	Milan Antonijevic	Michael Koniordos	16. Ramona Sucharoschi	Diana Dumitros	Iulia Muresan	Cana F. Owit		
Ξ	12.	13.	14.	15.	16.	17.	18.	19.	20.	21.