



European Commission  
**TEMPUS**

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<b>Work package 2</b>	<b>DEV 2.1</b> <b>Creation of methodology (quality procedures) for the development of more flexible study programs</b>

**Creation of methodology (quality procedures) for the development of more flexible study programs**

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In accordance with its basic tasks and aims, Higher Business School of Professional Studies from Leskovac, is undoubtedly determined to continuously and systematically work on improving the quality of its study programs while adhering to modern tendencies and processes in EU and international education. The development of HBSL's study programs is also in accordance with the needs and demands of labor market. During his visit to HBSL, prof. Milan Antonijević, PhD from University of Greenwich, UK, offered advice on quality assurance and development (accreditation) of new, flexible study programs.

In line with the above mentioned determination, HBSL, applies the following quality assurance measures:

- continuous work on modernization of contents and quality enhancement of its study programs in cooperation with national and international accredited higher education institutions;
- provides its teaching staff with professional development options;
- continuous control of the quality of the teaching process and realization of teaching plans with obligatory procurement of students' opinion on quality of teaching;
- enables its students to actively participate in development and implementation of strategies, standards and quality assurance measures;
- establishes standards and procedures of quality assurance – all available to the public;
- periodically organizes self-evaluation and publishes its results, in accordance with the law;
- monitors the needs and requirements of labor market for specific educational profiles and thus redefines the learning outcomes;
- develops the organizational quality culture;
- enables interconnection between educational, professional and publishing activities;
- periodically monitors the examination process, students' performance (in general and for a particular subject), textbooks' quality and applies corrective measures;
- enables development of management quality;
- enables enhancement of the quality of non-teaching activities, work conditions and study conditions;
- periodically revises and perfects its quality assurance strategy.

HBSL defines the following priority areas of quality assurance:

- standards and quality assurance measures;
- quality assurance system;
- quality of study programs;
- quality of the teaching process;
- quality of publishing and professional work;
- quality of teaching staff;
- quality of students;
- textbook, literature, library and IT resources quality;
- management quality and quality of non-teaching support;
- finance quality;
- students' role in self-evaluation and quality control;
- systematic monitoring and periodical quality control;

Higher Business School of Professional Studies from Leskovac regularly collects information from employers and representatives of National Employment Service on

quality of studies and its study programs. Based on the protocol on cooperation with the labor market and Regional Chamber of Commerce, HBSL exchanges relevant information with particular institutions. National Employment Service provides HBSL with a report containing information on the status of its graduates and market needs for certain personnel. Based on this information, HBSL provides the National Employment Service with information on available study programs and competences of graduate students. Regional Chamber of Commerce sends HBSL requests for particular type of work force based on which HBSL alters and updates its study programs, learning outcomes and competences of graduate students.